

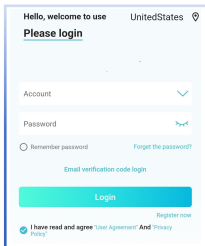


Quick Guide

Add Camera to O-KAM PRO



Step 1. Download and Register



- (1) Scan the QR code above or search "OKAM PRO" on Google Play or the App Store.
- (2) Open the app, tap "Register now", select country, and enter your email.

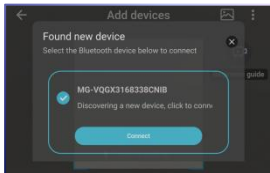
Step 2: Add Device to O-KAM PRP



(1) ⚠️ Hot-swapping may cause the MicroSD card to be unreadable. Please insert the MicroSD card before powering on. Use Class 4 or higher memory card for best results.

(2) Two Ways to Add the WiFi Camera to Your Phone

Option 1: Add via Bluetooth (not supported by all models)



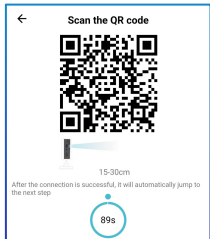
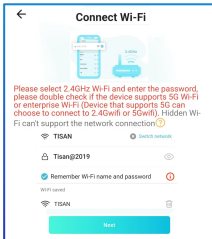
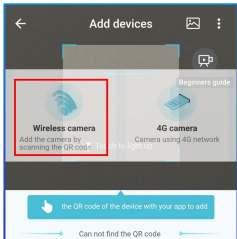
① After enabling Bluetooth on your phone, available camera IDs will automatically appear on the app's home or add page.

② Tap the ID and follow the on-screen instructions to enter your WiFi name and password to link the camera to your account.

Option 2: Add Manually

① Tap "Add Camera" >> Select "Wireless Camera" >> Follow the on-screen instructions;

- ② Ensure the device is within WiFi range and enter the correct WiFi name and password to connect the camera. (Some devices don't support 5G WiFi. Please use 2.4G WiFi.)



- ③ When a QR code appears on your phone, point the screen at the camera lens (20-30 cm away);
- ④ Once the camera successfully scans the QR code, it will proceed to the next step. Continue following the prompts to complete the setup.

FAQ

Q1: What should I do if I encounter an issue I can't resolve?

A: You can contact the Amazon seller via your order, reach online support via the app, or send an email to enquiry@tisansecurity.com with your order number and device ID.

Q2: Why can't the device connect to the network?

A: The WiFi camera must be within the coverage area of the WiFi signal. Lack of signal or a weak signal may result in connection failure. (Only devices compatible with 5G WiFi can connect to a 5G network.)

Q3: Why can't the microSD card be recognized?

A: Use a high-speed microSD card (Class 4 or higher) formatted in FAT32. You can format it in the OKAM PRO app or when connected to a computer.

Q4: Why can't I add the camera in the OKAM PRO app?

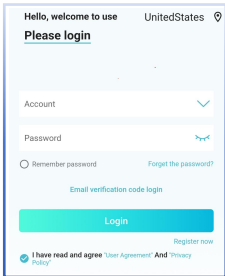
A: The device may have been previously paired. Please reset the camera (hold the reset button for 5 seconds), or delete it from the app and pair it again.

Q5: Why am I not receiving push notifications from the app?

A: Check the app permissions and enable push notifications in your phone's system settings. Instructions may vary by phone model—consult Google or an AI assistant for help if needed.

KAMERA SCHNELL ZUR O-KAM PRO HINZUFUGEN

Schritt 1: App herunterladen & registrieren



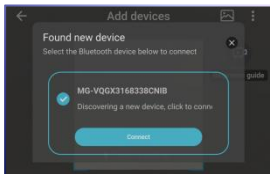
- (1) Scannen Sie den obigen QR-Code oder suchen Sie „OKAM PRO“ im Google Play Store oder App Store.
- (2) Tippen Sie auf „Jetzt registrieren“, wählen Sie Ihr Land und geben Sie Ihre E-Mail-Adresse ein.

Schritt 2: Gerät zu O-KAM PRO hinzufügen

(1) Bitte keine MicroSD-Karte im laufenden Betrieb wechseln, da sie sonst unlesbar werden kann. Setzen Sie die Karte ein, bevor Sie das Gerät einschalten. Für beste Leistung verwenden Sie bitte eine Speicherkarte der Klasse 4 oder höher.



(2) Zwei Möglichkeiten, die WLAN-Kamera mit Ihrem Handy zu verbinden
 Option 1: Per Bluetooth hinzufügen (nicht bei allen Modellen verfügbar)

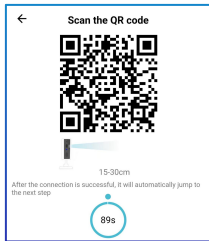
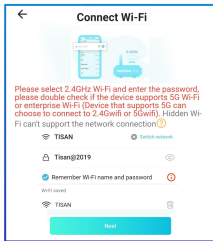
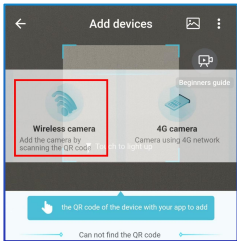


① Aktivieren Sie Bluetooth auf Ihrem Handy. Die App zeigt automatisch verfügbare Kamera-IDs auf der Start- oder Hinzufügen-Seite an.

- ② Tippen Sie auf die ID und folgen Sie den Anweisungen, um WLAN-Name und Passwort einzugeben und die Kamera zu verknüpfen.

Option 2: Manuell hinzufügen

- ① Tippen Sie auf „Kamera hinzufügen“ → Wählen Sie „WLAN-Kamera“ → Folgen Sie den Anweisungen auf dem Bildschirm.
- ② Stellen Sie sicher, dass sich das Gerät im WLAN-Bereich befindet, und geben Sie den korrekten WLAN-Namen und das Passwort ein. (Hinweis: Einige Modelle unterstützen kein 5G-WLAN. Bitte 2.4G-WLAN verwenden.)



- ③ Wenn ein QR-Code erscheint, halten Sie den Handybildschirm in einem Abstand von 20–30 cm vor die Kameralinse;
- ④ Nach erfolgreichem Scan des QR-Codes wird der nächste Schritt automatisch gestartet. Folgen Sie den weiteren Anweisungen zur Einrichtung.

FAQ

F1: Was tun, wenn ich ein Problem nicht lösen kann?

A: Kontaktieren Sie den Amazon-Verkäufer über Ihre Bestellung, den Online-Support in der App oder senden Sie eine E-Mail an enquiry@tisansecurity.com mit Ihrer Bestellnummer und Geräte-ID.

F2: Warum wird die microSD-Karte nicht erkannt?

A: Verwenden Sie eine schnelle microSD-Karte (Class 4 oder höher), formatiert im FAT32-Format. Die Formatierung kann über die OKAM PRO App oder am Computer erfolgen.

F3: Warum lässt sich die Kamera nicht in der OKAM PRO App hinzufügen?

A: Möglicherweise wurde das Gerät bereits gekoppelt. Setzen Sie die Kamera zurück (Reset-Taste 5 Sekunden drücken) oder löschen Sie sie in der App und koppeln Sie sie erneut.

Ajouter une caméra à OKAM PRO

Étape 1: Télécharger et s'enregistrer

A screenshot of the OKAM PRO app's login interface. At the top, it says "Hello, welcome to use" followed by "UnitedStates" and a location icon. Below this is the text "Please login". There are two input fields: "Account" with a dropdown arrow and "Password" with an eye icon. Below the password field are two options: "Remember password" with a radio button and "Forget the password?". A link for "Email verification code login" is present. A large blue "Login" button is at the bottom. At the very bottom, there is a "Register now" link and a checked checkbox for "I have read and agree 'User Agreement' And 'Privacy Policy'".

(1) Scannez le QR code ci-dessus ou recherchez "OKAM PRO" dans Google Play ou l'App Store.

(2) Appuyez sur "Register now", choisissez votre pays et entrez votre adresse e-mail pour vous inscrire.

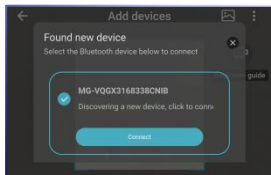
Étape 2 : Ajouter l'appareil à O-KAM PRO

(1) Évitez de retirer la carte MicroSD à chaud, cela pourrait la rendre illisible. Insérez la carte MicroSD avant d'allumer l'appareil. Utilisez une carte mémoire de classe 4 ou supérieure pour de meilleures performances.



(2) Deux méthodes pour connecter la caméra WiFi à votre téléphone

Option 1 : Ajout via Bluetooth (non pris en charge par tous les modèles)



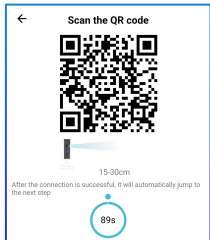
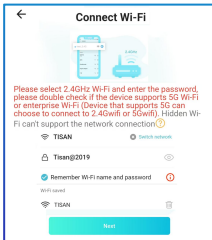
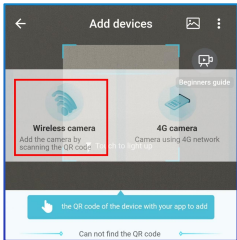
① Activez le Bluetooth sur votre téléphone. L'application affichera automatiquement les ID de caméras disponibles sur la page d'accueil ou d'ajout.

② Touchez l'ID de la caméra, puis suivez les instructions pour entrer le nom et le mot de passe de votre WiFi.

Option 2 : Ajout manuel

① Touchez « Ajouter une caméra » → Sélectionnez « Caméra sans fil » → Suivez les instructions à l'écran.

② Assurez-vous que la caméra est à portée du signal WiFi et saisissez le nom et le mot de passe corrects. (Remarque : certains modèles ne prennent pas en charge le WiFi 5G. Utilisez le WiFi 2.4G.)



- ③ Lorsqu'un QR code apparaît sur votre téléphone, placez l'écran à 20–30 cm de l'objectif de la caméra;
- ④ Une fois le QR code scanné avec succès, la configuration se poursuivra automatiquement. Suivez les instructions restantes pour terminer.

FAQ

Q1: Que faire en cas de problème non résolu?

R: Contactez le vendeur Amazon via votre commande, le support en ligne via l'application, ou envoyez un e-mail à enquiry@tisansecurity.com avec votre numéro de commande et l'ID de l'appareil.

Q3: Pourquoi la carte microSD n'est-elle pas reconnue?

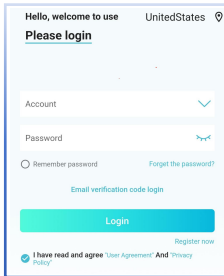
R: Utilisez une carte microSD haute vitesse (Classe 4 ou supérieure), formatée en FAT32. Vous pouvez la formater dans l'application OKAM PRO ou via un ordinateur.

Q4: Pourquoi je n'arrive pas à ajouter la caméra dans OKAM PRO?

R: L'appareil a peut-être déjà été appairé. Réinitialisez la caméra (maintenez le bouton Reset pendant 5 secondes), ou supprimez-la de l'application avant de la reconnecter.

Aggiungi rapidamente la fotocamera all'app OKAM PRO

Passaggio 1: Registrati e scarica l'app

A screenshot of the app's login interface. At the top, it says "Hello, welcome to use" followed by "UnitedStates" and a location icon. Below this is the text "Please login". There are two input fields: "Account" with a dropdown arrow and "Password" with an eye icon. Below the password field are two options: "Remember password" with an unchecked radio button and "Forgot the password?" with a link. A "Login" button is prominently displayed in blue. At the bottom, there is a "Register now" link and a checkbox for "I have read and agree 'User Agreement' And 'Privacy Policy'".

- (1) Scansiona il codice QR sopra o cerca "OKAM PRO" su Google Play o App Store.
- (2) Tocca "Register now", seleziona il tuo paese e inserisci la tua email per registrarti.

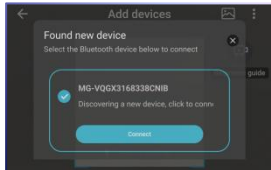
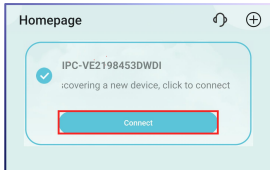
Passaggio 2: Aggiungi il dispositivo a O-KAM PRO

(1) Evita di rimuovere la scheda MicroSD a caldo, poiché potrebbe diventare illeggibile. Inseriscila prima di accendere il dispositivo. Per prestazioni ottimali, utilizza una scheda di Classe 4 o superiore.



(2) Due modi per aggiungere la videocamera WiFi al tuo telefono

Opzione 1: Aggiunta tramite Bluetooth (non supportata da tutti i modelli)

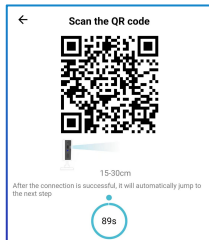
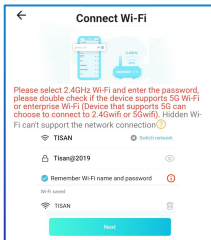
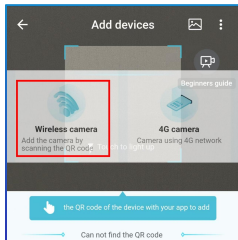


① Attiva il Bluetooth sul telefono. L'app mostrerà automaticamente gli ID delle videocamere disponibili nella schermata iniziale o nella pagina di aggiunta.

② Tocca l'ID e segui le istruzioni per inserire il nome e la password del WiFi e collegare il dispositivo.

Opzione 2: Aggiunta manuale

① Tocca "Aggiungi videocamera" → Seleziona "Videocamera wireless" → Segui le istruzioni sullo schermo.



② Assicurati che la videocamera sia nel raggio del segnale WiFi e inserisci nome e password corretti. (Nota: alcuni modelli non supportano il WiFi 5G. Usa il WiFi 2.4G.)

③ Quando compare un codice QR sul telefono, punta lo schermo verso l'obiettivo della videocamera a una distanza di 20-30 cm;

- ④ Una volta scansionato con successo il codice QR, il dispositivo procederà automaticamente. Segui i passaggi finali per completare l'installazione.

Domande frequenti

D1: Cosa fare se non riesco a risolvere un problema?

R: Contatta il venditore su Amazon tramite l'ordine, l'assistenza online nell'app oppure invia un'email a enquiry@tisansecurity.com con il numero d'ordine e il codice del dispositivo.

D2: Perché il dispositivo non si connette alla rete?

R: La videocamera WiFi deve trovarsi all'interno dell'area coperta dal segnale WiFi. L'assenza di segnale o un segnale debole può causare il fallimento della connessione. (Solo i dispositivi compatibili con il WiFi 5G possono connettersi alla rete 5G.)

D3: Perché la microSD non viene riconosciuta?

R: Usa una microSD ad alta velocità (Classe 4 o superiore) formattata in FAT32. Puoi formattarla nell'app OKAM PRO o tramite PC.

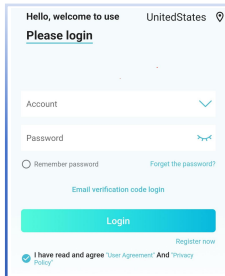
D4: Perché non riesco ad aggiungere la telecamera in OKAM PRO?

R: Probabilmente il dispositivo è già stato associato. Resetta la telecamera (tieni premuto il tasto reset per 5 secondi) o rimuovila dall'app prima di riconnetterla.

Añadir cámara rápidamente a la app OKAM PRO

ES

Paso 1: Regístrate y descarga la app

A screenshot of the OKAM PRO app's login and registration interface. At the top, it says "Hello, welcome to use" followed by "UnitedStates" and a location icon. Below this is the heading "Please login" with a blue underline. The form contains two input fields: "Account" with a dropdown arrow and "Password" with an eye icon. There are two radio buttons: "Remember password" (unselected) and "Forget the password?" (selected). Below these is a link for "Email verification code login". A large blue button labeled "Login" is prominent. At the bottom right, there is a link for "Register now". At the bottom left, there is a checked checkbox and the text "I have read and agree 'User Agreement' And 'Privacy Policy'".

- (1) Escanea el código QR o busca "OKAM PRO" en Google Play o App Store.
- (2) Pulsa "Register now", selecciona tu país y registra tu correo electrónico.

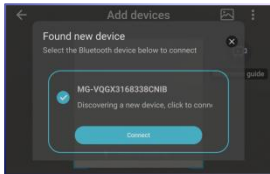
Paso 2: Añadir el dispositivo a O-KAM PRO

(1) No extraiga ni inserte la tarjeta MicroSD mientras el dispositivo está encendido, ya que podría quedar ilegible. Inserte la tarjeta MicroSD antes de encender el dispositivo. Para un mejor rendimiento, utilice una tarjeta de memoria de clase 4 o superior.



(2) Hay dos formas de añadir la cámara WiFi al teléfono:

Opción 1: Añadir mediante Bluetooth (no compatible con todos los modelos)



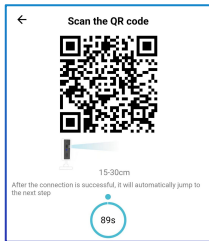
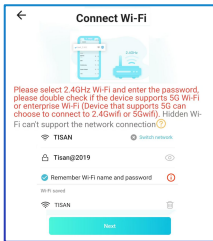
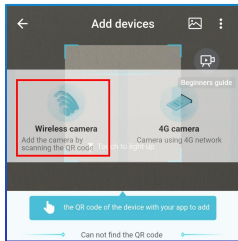
① Al activar el Bluetooth del teléfono, la aplicación mostrará automáticamente los ID de cámaras disponibles en la pantalla principal o en la sección de añadir;

② Toque el ID de la cámara y siga las instrucciones en pantalla para introducir el nombre y la contraseña de su red WiFi y vincular el dispositivo a su cuenta.

Opción 2: Añadir manualmente

① Toque “Añadir cámara” → Seleccione “Cámara inalámbrica” → Siga las instrucciones en pantalla;

② Asegúrese de que la cámara esté dentro del alcance de la señal WiFi e introduzca el nombre y la contraseña correctos. (Algunos dispositivos no son compatibles con WiFi 5G. Utilice una red WiFi de 2.4G.)



- ③ Cuando aparezca un código QR en la pantalla del teléfono, colóquelo frente al objetivo de la cámara a una distancia de 20–30 cm;
- ④ Una vez que la cámara escanee correctamente el código QR, continuará automáticamente con el siguiente paso. Siga las instrucciones para completar la configuración.

Preguntas frecuentes

P1: ¿Qué hago si tengo un problema que no puedo resolver?

R: Contacta al vendedor por Amazon mediante tu pedido, usa el soporte en línea desde la app, o envía un correo a enquiry@tisansecurity.com con tu número de pedido y el ID del dispositivo.

P3: ¿Por qué no se reconoce la tarjeta microSD?

R: Usa una tarjeta microSD de alta velocidad (Clase 4 o superior), con formato FAT32. Puedes formatearla desde la app OKAM PRO o en un ordenador.

P4: ¿Por qué no puedo añadir la cámara en OKAM PRO?

R: Puede que el dispositivo ya haya sido vinculado. Restablece la cámara (mantén presionado el botón reset durante 5 segundos) o elimínala de la app y vuelve a emparejarla.

